



DISHWASHER TROUBLESHOOTING

90% of all dishmachine problems can be resolved on the spot. To avoid downtime and possible service charges, please refer to the following troubleshooting procedures before contacting your Swisher Representative.

MACHINE WON'T START

1. Check that the master switch on the bottom frame is set to "on."
2. Check that the circuit breaker which services the dishwasher is on.
3. If steps 1 and 2 fail to solve the problem, call your Swisher Representative.

OUT OF CHEMICALS

1. Check backup supply of chemicals.
2. REMEMBER TO MATCH THE CORRECT COLORED PRODUCT TO THE CORRECT TUBE! Red product (detergent) label to red tube, blue product (rinse additive) label to blue tube, clear/white product (sanitizer) label to clear/white tube.
3. Check with restaurant manager to determine if additional product is in storage onsite.

DISHES/GLASSES ARE NOT CLEAN

1. Clear the temperature gauge on the machine and verify the water is 120°F. The machine functions properly only with water that is between 120°–140°F. If temperature is acceptable, proceed to step 2.
2. Check your water softener for salt or obvious malfunction. Your service agreement states that only hot and soft water is sufficient. If the water softener appears OK, proceed to step 3.
3. Check the screen and wash arm tips. Remove any obstruction you may notice. If they are clear, call your Swisher Representative.

MACHINE WON'T HOLD WATER

1. Check under the drain ball for foreign material, including silverware or food items. Remove any that you find.

WATER RUNS ON FLOOR

1. Water that runs from the scrap accumulator (the small box alongside the machine) indicates a clogged drain. Immediately call a licensed plumber, not your Swisher Representative.

WATER WON'T DRAIN FROM MACHINE

1. Check for any obvious clogs in the drain sump. Remove any obstruction you find.
2. If the sump appears clean, lift the drain ball by hand. The water should drain within 6 seconds. If the water doesn't drain, you may have an unseen clog. Call your Swisher Representative.

WATER COMES OUT OF DOOR (SPRAYS WALL)

1. The end plugs on the wash arms may not have been replaced or tightened properly.
2. Check inside the scrap accumulator drawer. If the end plug came off during operation, it will most likely be found in the scrap tray next to the machine. Replace it to solve the problem. If the plug is lost, call your Swisher Representative.

MACHINE WON'T SHUT OFF

1. Tap the right side of the control box, then call your Swisher Representative.
2. Note that you can turn off the machine in an emergency with the master switch located on the base of the unit.

MACHINE WON'T FILL

1. Check to make sure the handle on the fill valve near the bottom is turned on. If it is, call your Swisher Representative.

SPRAY ARMS WON'T SPIN

1. Check the bearings for obstructions and remove any you find. In particular, look for grit, strings from tea bags, fiber from napkins and straw wrappers.

DISHES COME OUT SOAPY

1. Make sure the water temperature is at least 120°F; hot water disperses suds.
2. Determine that machine is draining properly so that no soapy dishwater carries into rinse.
3. Make sure no other source of detergent is finding its way into the rinse cycle.